

Enzacta USA Autoship Program Terms and Conditions

The Enzacta International LLC (Enzacta) U.S. Autoship Program is an elective agreement for Independent Business Owners (IBO's) to participate in and allows a continuing monthly order to be debited from a credit/debit card. By signing this agreement, IBO's desiring to participate in the U.S. Autoship Program agree to the following terms and conditions:

1. Order: I will specify the quantity of products which I desire to receive every month on the U.S. Autoship Order Form which is part of this agreement.

2. Method of Payment: I will supply Enzacta with valid VISA, MASTERCARD, AMEX, DISCOVER, or GLOBAL CASH CARD number(s), expiration date(s), and security code(s) in the space provided on the order form. All purchases made by me pursuant to the Autoship Program shall be paid by credit or debit card. The method(s) of payment I have selected will not be changed without my prior written notification. I authorize Enzacta to establish an automatic credit card debit arrangement as specified in the order form to pay for each monthly automatic delivery order. Each month the card listed will be debited the business day prior to the shipment day, if this day falls on a Saturday, Sunday or a holiday I understand my card will be debited the business day prior to the shipment day. Enzacta will make no other charges to my credit card account except those I have authorized. (Sales tax charges may fluctuate in accordance with changes in applicable sales tax rates).

3. Shipping: I understand that Enzacta ships orders daily (Monday - Friday). If the shipment date falls on a Saturday, Sunday or a holiday, Enzacta will ship my order on the previous business day from my requested monthly shipment date. Shipments to the states of Alaska and Hawaii will have higher shipping rates, regardless of the amount or quantity of items ordered. I understand and agree that the products selected on the order form will be sent to the address listed each and every month as I have indicated unless I notify Enzacta in writing of changes I wish to make. Enzacta will make the adjustments specified in my written notification no later than five (5) business days after receiving such notice.

Shipping Options:

Shipping Option	Freight Time	Price
Standard Shipping (Ground)	1-5 Business Days (from shipment date)	\$7.50 for the first 2 lbs. - \$.50 for each additional lb.
2-Day Shipping	2 Business Days (from shipment date)	\$15.00 for the first 2 lbs. - \$2.00 for each additional lb.
Signature Confirmation	na	\$2.50 per shipment

I understand that Enzacta is not responsible for orders once they have been delivered. I understand that although it is not required, Enzacta recommends I add signature confirmation to my Autoship Order to ensure it is delivered properly.

4. Availability of Product: I understand that the specific products which I have chosen to receive on my order form may be discontinued by Enzacta. In such situations, Enzacta will notify me of the change and will continue to send me the remaining items specified on my order form, unless I request differently. Price and shipping fees will be automatically reduced in accordance to the cost of the discontinued product(s).

5. Change of Price: I understand that the price of the specific products which I have chosen on my order form may change due to reformulations, improvements, or other reasons. When such price changes occur, Enzacta will notify me of any price increases and, unless I direct them to do otherwise, will continue to send me the products specified in my order form at the increased price.

6. Termination/Suspension of Autoship: I understand and agree that this agreement will be suspended without notice if I violate any of the terms and conditions of the agreement. I also understand and agree that this Autoship Program Agreement may be immediately terminated without notice if credit card(s) to which product purchases have been charged become expired, canceled, or otherwise terminated. If this Autoship Program Agreement is terminated for any reason, I may submit a new order form for review and, if accepted, may reestablish a standing monthly order relationship with Enzacta.

7. Change of Order: I understand that I may change my Autoship order at anytime during the month as long it falls five (5) business days prior to my scheduled Autoship date. I also realize that my scheduled Autoship date cannot be scheduled after the 25th of each month. All changes must be submitted in writing to Enzacta.

8. Cancellation of Autoship: I understand I must provide Enzacta written notice to cancel Autoship five (5) business days prior to shipment. If I do not notify Enzacta, the Autoship order will continue to be shipped and my card debited each month.

9. Policies and Procedures: I understand that the terms and conditions contained in this Autoship Agreement do not supersede or modify in any way the terms and conditions of my Agreement with Enzacta or its Policies and Procedures.

10. Return/Refund of Products: I will immediately inspect each shipment to determine whether the order is complete and in good condition. If an order is not delivered in complete or proper condition I will contact the Autoship Department at the Enzacta USA Headquarters. I understand that all products ordered under the Autoship Program for personal consumption may be returned according to Enzacta's regular product return policy. I also understand that any products I purchase through the Autoship Program are eligible for refunds in accordance with the Policies and Procedures.

11. USA Start-Up Autoship Promotion: I understand the USA Start-Up Autoship Promotion is only available to new IBOs who submit an autoship form within ten days after joining Enzacta. A new IBO can submit their autoship order within the 10 day window and may select the autoship to start in the current month or the month after starting their business to be eligible for the USA Start-Up Autoship Promotion.

If I am on the USA Start-Up Autoship Promotion:

- I understand that if I discontinue, cancel, do not pay my autoship on time, or terminate my business, I will not be allowed to reinstate the USA Start-Up Autoship.
- I understand I may add additional items to my monthly autoship order. These additional items may be changed monthly but the USA Start-Up Autoship Promotion must remain on the monthly autoship in order to maintain promotion eligibility.
- I understand that this promotion is subject to price and/or BV changes. In the case of a price and/or BV change I will be notified in advance of my autoshipment date.
- I understand this promotion became effective July 1, 2008 and will continue until the company chooses to end the offer, at which time no new IBO's would be eligible.